



2014 Year-End Holiday Schedule



THANKSGIVING

Tuesday, Nov. 25

- Normal pickup and delivery service. [UPS 2nd Day Air](#)® packages picked up today will be delivered Friday, Nov. 28.

Wednesday, Nov. 26

- Normal pickup and delivery service. [UPS Next Day Air](#)® packages picked up today will be delivered Friday, Nov. 28. [UPS 2nd Day Air](#) packages picked up today will be delivered Monday, Dec. 1 (except those processed and labeled for delivery on Saturday, Nov. 29).

Thursday, Nov. 27, Thanksgiving Day

- No UPS pickup or delivery service. ([UPS Express Critical](#)® service is available for urgent packages. Call 1-800-714-8779.)

Friday, Nov. 28

- **NEW!** Normal pickup and delivery for all service levels (in past years, there was only service for UPS air and international packages*).

Saturday, Nov. 29

- Delivery of [UPS Worldwide Express](#)®, [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages processed and labeled for Saturday Delivery.
- Pickup service provided to regular Saturday pickup customers for air and international packages. [UPS On-Call Pickup](#)® service is available to all customers.*

CHRISTMAS

Saturday, Dec. 20

- Delivery of [UPS Worldwide Express](#), [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages processed and labeled for Saturday Delivery.
- Pickup service provided to regular Saturday pickup customers for air and international packages, or if prearranged by Friday, Dec. 19. All locations of [The UPS Store](#)® will be open.

Monday, Dec. 22

- Normal pickup and delivery service. This is the last day to ship [UPS 2nd Day Air](#) packages in time for Christmas (arriving Wednesday, Dec. 24).

Tuesday, Dec. 23

- Normal pickup and delivery service. This is the last day to ship [UPS Next Day Air](#) packages in time for Christmas (arriving Wednesday, Dec. 24).

Wednesday, Dec. 24, Christmas Eve

- Normal delivery of air, international and ground packages.
- Pickup service available for air and international shipments if prearranged by Tuesday, Dec. 23. [UPS On-Call Pickup](#) service and UPS Drop Boxes are available to all customers for air and international shipments.* No [UPS Ground](#), UPS Standard or [UPS 3 Day Select](#)® pickups until Friday, Dec. 26.

Thursday, Dec. 25, Christmas

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages. Call 1-800-714-8779.)

Friday, Dec. 26

- Delivery of air and international packages.*
- Normal pickup service (all service levels).

NEW YEAR'S

Monday, Dec. 29

- Normal pickup and delivery service. [UPS 2nd Day Air](#) packages picked up today will arrive Wednesday, Dec. 31.

Tuesday, Dec. 30

- Normal pickup and delivery service. [UPS Next Day Air](#) packages picked up today will arrive Wednesday, Dec. 31. [UPS 2nd Day Air](#) packages picked up today will arrive Friday, Jan. 2.

Wednesday, Dec. 31, New Year's Eve

- Delivery of air and international packages only.*
- Pickup service provided to scheduled pickup account customers for air and international shipments if prearranged by Tuesday, Dec. 30. [UPS On-Call Pickup](#) service and UPS Drop Boxes are available to all customers for air and international shipments. No [UPS Ground](#), UPS Standard or [UPS 3 Day Select](#) pickups until Friday, Jan. 2.

Thursday, Jan. 1, 2015, New Year's Day

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages. Call 1-800-714-8779.)

Time-in-transit notes: On UPS holidays – Nov. 27, Dec. 25 and Jan. 1 – there is no movement of any packages tendered to UPS. Also, Dec. 24 and Dec. 31 are considered for the purpose of the UPS Service Guarantee as transit days for “UPS air and international shipments” only.

Peak-season service guarantees: UPS air and international shipments picked up or delivered within the United States are guaranteed throughout the holiday season. Commitment times for air and international shipments delivered within the United States will be extended by 90 minutes on the following days: Nov. 28, Dec. 18-24, and Dec. 31. The guarantee is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 11 and Dec. 24. For further details, visit [ups.com](#) for the [UPS Tariff/Terms and Conditions](#).

* “UPS air and international shipments” references in the schedule above include the following UPS service options: UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Worldwide Express Freight®.